RATIONAL
The Introduction to Patient Safety Research Program was developed to offer exposure to undergraduate premedical students to the science of Patient Safety Research and quality improvement.

Patient safety emerged as a major public health issue with the December 1999 Institute of Medicine report, To Err is Human, and the subsequent 2001 report, Crossing the Quality Chasm. Since that time, there has been significant interest in medical error and patient safety among medical practitioners and the public.

While attending the 5 day workshop, students will attend speaker sessions, learn about adverse events and the systems used to prevent them, and interact with healthcare professionals and other like-minded students.

PROGRAM OBJECTIVES
- To understand the patient and provider experience of medical error
- To understand the basics of the systems approaches to patient safety
- To understand how the patient perspective impacts quality of care
- To be exposed to role models of Primary Care Physicians specializing in improving quality and patient safety

TARGET AUDIENCE
This is a workshop designed for premedical students and any undergraduate with an interest in healthcare.
FACULTY

David W. Bates, MD, MSc
Executive Director, Center for Patient Safety Research and Practice, SVP Quality and Safety, Brigham and Women's Hospital and Brigham and Women’s Physician’s Organization; Chief, Division of General Internal Medicine and Primary Care, Brigham and Women's Hospital; Medical Director, Clinical and Quality Analysis, Partners HealthCare System; Professor of Medicine, Harvard Medical School; Professor of Health Policy, Harvard School of Public Health

Asaf Bitton, MD, MPH, FACP
Associate Physician, Brigham and Women’s Hospital; Instructor in Medicine and Health Care Policy, Harvard Medical School

Anuj K. Dalal, MD, FHM
Associate Physician, Brigham and Women’s Hospital; Instructor in Medicine, Harvard Medical School

Patricia C. Dykes, PhD, RN
Sr. Nurse Scientist, Program Director, Center for Patient Safety Research and Practice, Program Director, Center for Nursing Excellence, Brigham and Women's Hospital; Assistant Professor of Medicine, Harvard Medical School

Maureen Fagan, DNP, WHNP-BC, FNP-BC
Executive Director, Center for Patients and Families, Brigham and Women’s Hospital

Lisa Lehmann, MD, PhD, MSc
Director, Center for Bioethics, Brigham and Women’s Hospital, Associate Professor in Medicine and Global Health and Social Medicine, Harvard Medical School

Ronen Rozenblum, PhD, MPH
Director, Business Development, Center for Patient Safety Research and Practice, Brigham and Women’s Hospital, Instructor in Medicine, Harvard Medical School

Gordon D. Schiff, MD
Associate Director, Center for Patient Safety Research and Practice, Brigham and Women’s Hospital; Associate Professor of Medicine, Harvard Medical School

Jeffrey L. Schnipper, MD, MPH, FHM
Director of Clinical Research, BWF Hospitalist Service, Division of General Internal Medicine, Brigham and Women’s Hospital; Assistant Professor of Medicine, Harvard Medical School

Thomas D. Sequist, MD, MPH
Chief Quality and Safety Officer, Partners HealthCare System; Associate Professor of Medicine and Health Care Policy, Harvard Medical School

Aziz Sheikh, MD, MM, BS
Professor Primary Care R & D, Center for Population Health Sciences, University of Edinburgh; Research Fellow in Medicine, Brigham and Women’s Hospital
MONDAY, MARCH 17, 2014
1:00 - 1:30 Registration and Orientation
1:30 - 1:45 Welcome and Opening Remarks….Bates
1:45 - 2:00 The Big Picture of Patient Safety….Dykes
2:00 - 3:00 Improving (and Studying) Quality and Safety in the Hospital ….Schnipper
3:00 - 4:00 Transformations in Primary Care Delivery….Bitton
4:00 - 4:15 Debriefing

TUESDAY, MARCH 18, 2014
1:00 - 2:00 Intro to Medication Errors and Misdiagnosis….Schiff
2:00 - 3:00 Microblogging and Patient Engagement-Technology at the Bedside….Dalal
3:00 - 4:00 Patient Safety Checklists in the ICU….Lehmann
4:00 - 4:15 Debriefing

WEDNESDAY, MARCH 19, 2014
1:00 - 2:00 Patient Care and Personal Challenges….Schiff
2:00 - 3:00 Improving the Patient Experience….Fagan
3:00 - 4:00 Transforming Health Systems towards Patient Centered Health Care….Rozenblum
4:00 - 4:15 Debriefing

THURSDAY, MARCH 20, 2014
1:00 - 2:00 Journal Club….Dykes
2:00 - 3:00 The Career of a Primary Care Physician-from Medical School to the Chief Quality and Safety Officer….Sequist
3:00 - 4:30 Meet the Research Assistants-Open Discussion from Undergrad to Acceptance to Medical School

FRIDAY, MARCH 21, 2014
1:00 - 2:00 Apologizing and Learning When Things Go Wrong….Schiff
2:00 - 3:00 Non-Invasive Technology & Early Detection of Deterioration….Dykes
3:00 - 4:00 Quality and Safety Considerations in Delivering Telehealthcare for Long Term Conditions….Sheikh
4:00 - 4:30 Take Home Lessons and Closing Remarks….Dykes

CLINICAL OBSERVATION
8:00 - 12:00 Shadowing experience for enrolled program attendees (space is limited*) one assigned morning during program week.

Note: This is the preliminary schedule subject to updates and changes as courses are added.
VENUE
All sessions will be held at the campus of Brigham and Women’s Hospital, 1620 Tremont Street, 4th Floor, Boston, MA.

COST
**PROGRAM:** Students** & Past Attendees: $500.00 (USD); Others: $625.00 (USD)
**A letter of verification from Department Chair or Advisor must accompany your payment.**

CLINICAL OBSERVATION:* Arrangements will be made on a first come, first served basis for program participants to spend one morning shadowing a clinician in The Phyllis Jen Center for Primary Care for an additional $300.00 processing fee.

PAYMENT INFORMATION
Payment will be due within 10 days of notification of acceptance into the Program. You will be notified via email should you be accepted into the Program.

Student verification letter is enclosed (if applicable) □
Check is enclosed □
If accepted please make checks or money order payable to:
Brigham and Women’s Hospital Center for Patient Safety Research

And mail to:
Gail Lowenthal
Brigham and Women’s Hospital
Center for Patient Safety Research and Practice
Division of General Internal Medicine and Primary Care
1620 Tremont Street, 3rd Floor
Boston, MA 02120-1613

Inquiries should be directed to Gail Lowenthal via email: glowenthal@partners.org.

REFUND POLICY
A handling fee of $60 will be deducted for cancellation. Refund requests must be received by mail or email two weeks prior to the program. No refunds will be made thereafter.

ONLINE INFORMATION
To view this brochure online, visit our website:
Center for Patient Safety Research and Practice/Workshop_2014
Registration Form

1. Please send an email expressing your interest in attending to Gail Lowenthal at: glowenthal@partners.org

2. Please Print Clearly. All Fields Required.

Full Name _________________________________________ Degree __________
       First, Middle Initial, Last

Mailing Address ______________________________________________________
       Street, City, State, Zip Code

Daytime Phone (______) __________________

Email Address______________________________________________________

Please note: your email address is used for critical information about the course including; registration confirmation, and course evaluation. Please be sure to include an email address that you check daily or frequently.

I am interested in:
Program Only: ☐ Program + Clinical Observation: ☐

REGISTRATION INFORMATION

For consideration please scan and email, fax or mail completed form to:

Gail Lowenthal
Brigham and Women’s Hospital
Center for Patient Safety Research and Practice
Division of General Internal Medicine and Primary Care
1620 Tremont Street, 3rd Floor
Boston, MA 02120-1613

glowenthal@partners.org

Fax: 781-416-8771

Thank you.